Servicer Performance Report Through December 2009

Overview of Administration Housing Stability Initiatives

Initiatives to Support Access to Affordable Mortgage Credit and Housing

Lower Mortgage Rates and Access to Credit

- Continued financial support to maintain affordable Enterprises (GSEs) mortgage rates through the Government Sponsored
- Interest rates down a full percentage point over the past payments. borrower a median of \$1500 annually in mortgage year. Every 1% reduction in interest rate saves a
- Access to sustainable mortgages through the Federal Housing Administration (FHA).

State and Local Housing Initiatives

Access for Housing Finance Agencies to provide housing opportunities for at-risk borrowers, and affordable rental mortgages to first-time homebuyers, refinance

Tax Credits for Housing:

- Homebuyer credit to help homebuyers buy new homes
- Low-Income Housing Tax Credit (LIHTC) programs to support affordable rental housing.

Initiatives to Prevent Avoidable Foreclosures and Stabilize Neighborhoods

Making Home Affordable – Modifications

- Goal of offering 3-4 million homeowners lower mortgage payments through a modification through 2012.
- Over 900,000 homeowners have started trial modifications and over 1 million offers for trial modifications have been extended to borrowers
- Homeowners in permanent modifications are saving a through modifications median of over \$500 per month on mortgage payments In aggregate, homeowners have saved over \$1.5 billion

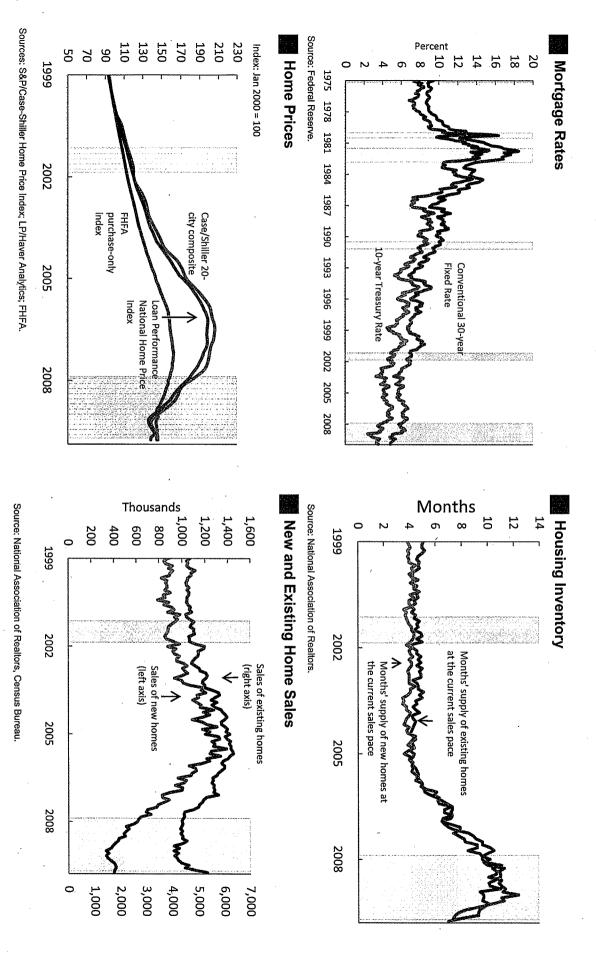
Making Home Affordable – Refinancing:

 Refinancing flexibility and low mortgage rates, which saving an estimated \$150 per month on average and more than \$6.8 billion in total over the first year. have allowed over 3.8 million borrowers to refinance

Development Programs Neighborhood Stabilization and Community

 Support for the hardest hit communities to help stabilize neighborhoods

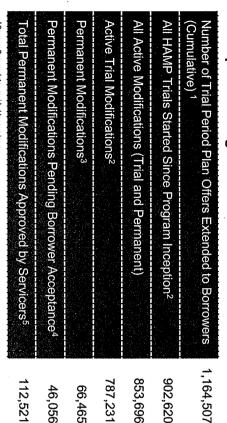
Servicer Performance Report Through December 2009



Note: Shaded areas indicate recessions.

Servicer Performance Report Through December 2009

Home Affordable Modification Program (HAMP) Snapshot through December 2009



irce: Survey data provided by servicers.

reported by the HAMP system of record.

re permanent modifications as reported by servicers into the HAMP system of record.

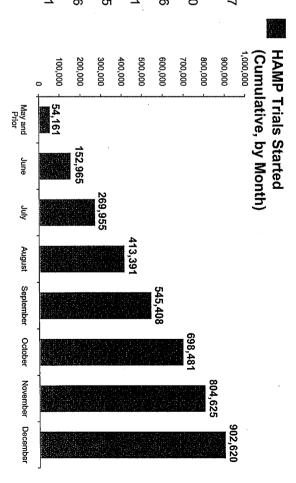
4As reported by servicers in Treasury's Conversion Campaign. Pending permanent modifications are those pending final signature of the borrower plus completed modifications not yet in the HAMP system of record. While pending, modifications are reflected in the count of active trials.

Permanent modifications in the HAMP system of record and pending modifications are prehed by servicers in Treasury's Conversion Pampaign, Pending permanent modifications are intose pending final signature of the borous plus completed modifications not yet in the WAMP system of record. While pending, modifications are reflected in the count of active trials.

HAMP Program Highlights

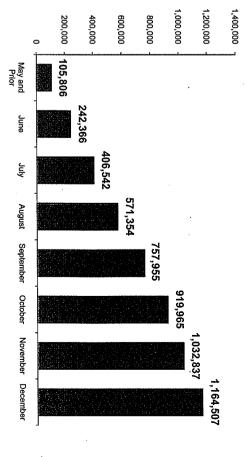
- Approximately 89% of eligible mortgage debt outstanding is covered by HAMP participating servicers.
- During the 4th quarter, the number of servicers who have signed servicer participation agreements to modify loans under HAMP rose from 63 to 102. In addition, approximately 2,300 lenders service loans owned or guaranteed by Fannie Mae or Freddie Mac. These servicers are automatically eligible to participate in HAMP.
- In the 4th quarter, the volume of active trial and permanent modifications rose by more than 75% from the 3rd quarter.
- The December Conversion Campaign resulted in an increase in the number of permanent modifications of more than 100%. In addition, more than 46,000 offers for permanent modifications have been sent to borrowers and will be reported to the HAMP system of record once they have been signed and returned to the servicer.

Additional information on HAMP can be found on MakingHomeAffordable.gov or by calling the Homeowner's HOPE Hotline at 1-888-995-HÖPE (4673).



Source: All trial modifications started by month first payment posted; based on numbers reported by servicers to the HAMP system of record.

HAMP Trial Plans Offered to Borrowers (Cumulative, by Month)



Source: Survey data provided by servicers. September data includes October 1. October data is 10/2 through 10/29 November data is through Nov. 26.

MAKING HOME AFFORDABLE

Servicer Performance Report Through December 2009

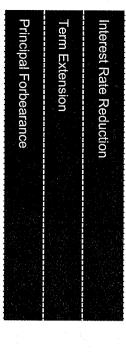
Predominant Hardship Reasons for Permanent Modifications

51.8%

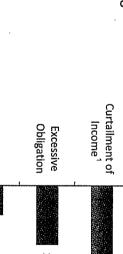
Borrowers in active trial and permanent modifications modifications. have saved more than \$1.5 billion through HAMP

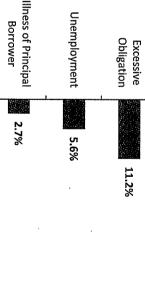
Loss of income is the primary borrower hardship.

Permanent Modifications by Waterfall Step









1 Curtailment of income refers to borrowers who are employed but have faced a reduction in hours and/or wages. Note: Does not include 19.3% of permanent modifications reported as Other.

%

10%

20%

30%

40%

50%

60%

Select Median Characteristics of Permanent Modifications

| . Loan Characteristic | Eciore Modification | After Modification | Pediese. |
|--------------------------------------------|------------------------|-----------------------|---------------|
| Front-End Debt-to-Income Ratio1 | 45.0% | 31.0% | -14.1 pct pts |
| Back-End Debt-to-Income Ratio ² | 72.2% | 55.1% | -14.7 pct pts |
| Median Monthly Payment ³ | \$1,418.93 | \$829.96 | -\$516.14 |

monthly gross income. Decrease cited is median decrease. ¹ Ratio of housing expenses (principal, interest, taxes, insurance and homeowners association and/or condo fees) to

investment property payments) to monthly gross income. Decrease cited is median decrease association and/or condo fees, plus payments on installment debts, junior liens, alimony, car lease payments and ² Ratio of total monthly debt payments (including mortgage principal and interest, taxes, insurance, homeowners

³ Decrease cited is median decrease.

Servicer Performance Report Through December 2009

HAMP Modification Activity by Servicer

| 25% | 46,056 | 66,465 | 787,231 | 902,620 | 1,164,507 | 3,356,844 | Total |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|------------------------|---------------|-------------------------------|----------------------|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 14% | | 9,880 | 27,138 | 39,049 | NA | 272,365 | Other GSE Servicers ¹¹ |
| 7% | | 457 | 928 | 1,414 | 2,156 | 20,463 | Other SPA servicers ¹⁰ |
| 34% | 10,088 | 8,424 | 110,284 | 126,413 | 172,541 | 350,169 | Wells Fargo Bank, NA |
| 3% | 725 | 344 | 2,046 | 2,437 | 9,199 | 82,990 | Wachovia Mortgage, FSB9 |
| 26% | | 418 | 6,984 | 7,404 | 10,103 | 28,524 | US Bank NA |
| 35% | | 4,675 | 17,399 | 29,280 | 46,918 | 63,690 | Select Portfolio Servicing |
| 46% | 5,853 | 2,497 | 30,914 | 36,406 | 39,843 | 72,709 | Saxon Mortgage Services, Inc. |
| 30% | | 61 | 12,153 | 13,237 | 19,413 | 41,136 | PNC Mortgage® |
| 21% | | 1,226 | 23,012 | 24,284 | 41,950 | 112,846 | OneWest Bank |
| 20% | 2,256 | 5,332 | 7,427 | 12,884 | 17,557 | 64,797 | Inc. |
| 27% | * | 1,277 | 12,176 | 14,588 | 21,902 | 49,026 | Nationstar Mortgage LLC |
| 16% | | 959 | 17,377 | 21,113 | 25,641 | 111,260 | Litton Loan Servicing LP |
| 36% | 5,518 | 7,139 | 146,828 | 156,359 | 210,553 | 424,965 | J.P. Morgan Chase Bank, NA7 |
| 4% | | 0 | 1,662 | 1,753 | 2,630 | 41,817 | HomEq Servicing |
| 31% | 1 1. 1 1. | 87 | 3,268 | 3,455 | 4,838 | 10,927 | Green Tree Servicing LLC |
| 44% | 2,733 | 9,872 | 20,672 | 32,159 | 42,411 | 69,281 | GMAC Mortgage, Inc. |
| 0% | | 0 | 0 | 0 | 32 | 9,557 | Franklin Credit Management Corporation |
| 47% | 6,968 | 4,999 | 107,999 | 119,097 | 139,812 | 241,981 | CitiMortgage, Inc. 6 |
| 21% | | σı | 1,127 | 1,132 | 1,474 | 5,304 | CCO Mortgage |
| 8% | | 608 | 899 | 1,507 | 2,598 | 18,937 | Carrington Mortgage Services LLC |
| 34% | | 106 | 3,398 | 3,653 | 4,170 | 10,183 | Bayview Loan Servicing, LLC |
| 13% | | 2 | 683 | 685 | 959 | 5,422 | Bank United |
| 19% | 9,178 | 3,183 | 200,287 | 206,775 | 292,305 | 1,046,008 | Bank of America, NA ⁵ |
| 34% | 2,737 | 4,682 | 21,912 | 36,618 | 41,259 | 78,225 | Aurora Loan Services, LLC4 |
| 9% | | 232 | 10,658 | 10,918 | 14,243 | 124,262 | American Home Mortgage Servicing Inc |
| Active (I late) - Permanent (Ses) (S | Permanent Modifications Pendings | Permanent Permanent | Active (IIIE) | Alli LAMP Trati Sarradi | Trial Plan Offers | Estimated Eligible 60+ Day | SCANIGATION OF THE STATE OF THE |

Estimated eligible 60+ day delinquent mortgages as reported by servicers as of November 30, 2009 include conventional loans:
 in foreclosure and bankruptcy.

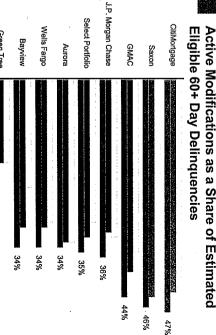
- \$1,403,400 on a four-unit property.
 on a property that was owner-occupied at origination. with a current unpaid principal balance less than \$729,750 on a one-unit property, \$934,200 on a two-unit property, \$1,129,250 on a three-unit property and
- originated prior to January 1, 2009.
- Estimated eligible 60+ day delinquent loans excludes:
- FHA and VA loans.
- loans that are current or less than 60 days delinquent, which may be eligible for HAMP if a borrower is in imminent defaul
- Servicers enrolling after December 1 did not participate in the 60+ day delinquency survey; their delinquency count is from the servicer registration form.

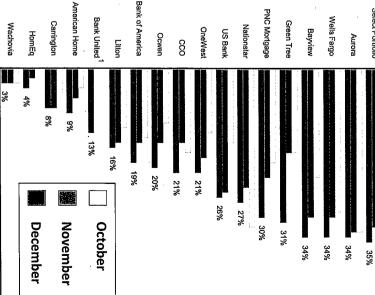
 2 Active trial and permanent modifications as reported into the HAMP system of record by servicers.
- 3As reported by servicers targeted in Treasury's Conversion Campaign. Includes permanent modifications pending final signature of the borrower plus completed modifications not yet reported into the HAMP system of record. While pending, modifications are reflected in the count of active trials. Aurora Loan Services, LLC includes Aurora Financial Group.
- CitiMortgage, Inc. includes CitiMortgage, Inc. Master Servicing Division tome Loan Services and Wilshire Credit Corporation.

Bank of America, NA includes Bank of America, NA, BAC Home Loans Servicing LP

- J.P. Morgan Chase Bank, NA includes EMC Mortgage Corporation.
- Formerly National City Bank.
- Wachovia Mortgage FSB includes Wachovia Bank NA.
 Other SPA servicers are entities with less than 5,000 estimated eligible 60+ day Mae. A list of those servicers is available online at delinquencies that have signed participation agreements with Treasury and Fannic

11 Includes servicers of loans owned or guaranteed by Fannie Mae and Freddie Mac. servicer.html





5% 10% 15% 20% 25% 30% 35% 40% 45% 50%

%

% of Eligible 60+ Day Loans in Active Trial

¹ Bank United began participation on October 23, 2009. Note: Includes active trial and permanent modifications. Servicer combinations

November trials as a share of 60+ day delinquencies on October 31, 2009. December trials as a share of 60+ day delinquencies on November 30, 2009 October trials as a share of 60+ day delinquencies on September 30, 2009.



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* Includes Guam, Puerto Rico and the U.S. Virgin Islands.

Note: Figures include active trial and permanent modifications. They do not include

113 loans that did not have identifiable state data

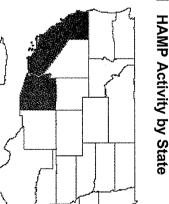
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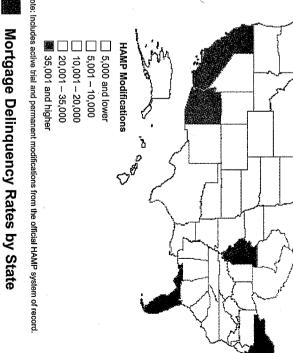
Making Home Affordable Program

Servicer Performance Report Through December 2009

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| | Active | Permanent | ! | | Active | Permanent | | |
|--------------|---------|-----------|----------|--------|--------|-----------|--------|-----|
| | 459 | 34 | 493 | MT | 1,052 | 88 | 1,140 | |
| | 5,521 | 435 | 5,956 | Ä | 1,291 | 116 | 1,407 | |
| יע | 2,182 | 228 | 2,410 | N C | 16,401 | 1,535 | 17,936 | |
| | 38,989 | 4,137 | 43,126 | B | 190 | 15 | 205 | |
| ₽ | 158,935 | 13,353 | 172,288 | Ĭ | 3,498 | 351 | 3,849 | |
| 0 | 11,170 | 1,072 | 12,242 | Ξ | 26,490 | 2,027 | 28,517 | |
| | 10,063 | 802 | 10,865 | Z Z | 2,806 | 239 | 3,045 | |
| O | 1,428 | 105 | 1,533 | ₹ | 20,597 | 1,942 | 22,539 | |
| 111 | 2,560 | 250 | 2,810 | ₹ | 36,308 | 1,974 | 38,282 | |
| | 96,703 | 8,405 | 105,108 | 오 | 17,489 | 1,477 | 18,966 | |
| ⋗ | 31,147 | 2,627 | 33,774 | 읒 | 2,530 | 178 | 2,708 | |
| | 2,714 | 240 | 2,954 | Я Я | 8,888 | 875 | 9,763 | |
| | 2,554 | 174 | 2,728 | PA | 18,459 | 1,388 | 19,847 | Not |
| - 1.25-1.5 | 3,167 | 308 | 3,475 | 20 | 3,694 | 338 | 4,032 | |
| i Francis | 41,793 | 3,149 | 44,942 | SC | 8,636 | 699 | 9,335 | |
| | 8,821 | 718 | 9,539 | SD | 376 | 30 | 406 | |
| O) | 2,428 | 172 | 2,600 | Ź | 8,997 | 752 | 9,749 | |
| ` | 3,479 | 258 | 3,737 | ヹ | 27,092 | 1,485 | 28,577 | |
| | 4,990 | 289 | 5,279 | 5 | 6,599 | 637 | 7,236 | |
| > | 17,817 | 1,619 | 19,436 | Ş | 19,791 | 1,898 | 21,689 | |
| O | 25,847 | 2,270 | 28,117 | S | 571 | 53 | 624 | |
| m | 2,120 | 190 | 2,310 | AW | 15,455 | 1,515 | 16,970 | |
| . — | 26,777 | 2,326 | 29,103 | 8 | 7,873 | 767 | 8,640 | |
| z | 14,813 | 1,527 | 16,340 | ₹ | 1,372 | 120 | 1,492 | |
| 0 | 9,980 | . 668 | 10,648 | ¥ | 423 | 43 | 466 | |
| · O | 3,210 | 307 | 3,517 | Other* | 611 | 222 | 833 | |
| | | | | | | | | |







□ 10.01% - 12.5% ☐ 5.01% - 10.0% 5.0% and lower 60+ Day Delinquency Rate

12.51% and higher

Servicer Performance Report Through December 2009

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|-----------------------------------------|---------------------------------------------|--------------------------------|-------------------------------------------------|-----------------------|----------------------------|------------------------|------------------------------------|-----------------------------------------------------|-----------------------------|------------------------------------------|---------------------------------------------|-------------------------------------|--------------------------------------|-------------------------------------------------------|-------------------------------|
| 12,044 | 12,136 | 12,596 | 13,994 | 15,516 | 16,687 | 17,187 | 25,107 | 27,201 | 32,075 | 36,671 | 37,261 | 40,291 | 45,945 | 48,692 | Adive |
| 1,159 | 1,237 | 1,184 | 1,125 | 1,400 | 1,336 | 1,531 | 2,165 | 2,446 | 3,453 | 3,383 | 2,987 | 3,036 | 3,469 | 3,056 | Rermanent Modifications |
| 13,203 | 13,373 | 13,780 | 15,119 | 16,916 | 18,023 | 18,718 | 27,272 | 29,647 | 35,528 | 40,054 | 40,248 | 43,327 | 49,414 | 51,748 | AGUNIA AGUNIA |
| 1.5% | 1.6% | 1.6% | 1.8% | 2.0% | 2.1% | 2.2% | 3.2% | 3.5% | 4.2% | 4.7% | 4.7% | 5.1% | 5.8% | 6.1% | % of All HAMP Addivity |
| NO | 5 Wa | 2 J.p. V | ਰ ਨੂੰ | i E ë | 구 등 | ≨ <u>છે</u> | Ba | SA P C |) <u>Z</u> | L it | ♀ ≥ | Sa | <u>Ω</u> ≶ | J _P Ba | |

Note: Figures include active trial and permanent modifications

A complete list of HAMP activity for all MSAs is available at http://www.financialstability.gov/docs/press/MSA%20Data%20December.pdf

HAMP Modifications by Investor Type (20 Largest Servicers)

| 853,696 | 78,379 | 289,899 | 485,418 | Total |
|------------|-----------------|---------|---------|-------------------------------------|
| 40,220 | 1,752 | 14 | 38,454 | Remainder of HAMP Servicers |
| 1,507 | 0 | 1,507 | | Carrington Mortgage Services LLC |
| 1,662 | 0 | 1,662 | 0 | HomEq |
| 2,390 | 793 | 97 | 1,500 | Wachovia Mortgage, FSB ⁵ |
| 3,355 | 9 | 190 | 3,156 | Green Tree Servicing LLC |
| 3,504 | 43 | 3,461 | 0 | Bayview Loan Servicing, LLC |
| 7,402 | 1,354 | 7 | 6,041 | US Bank NA |
| 10,890 | 0 | 10,167 | 723 | Servicing Inc |
| 12,214 | 1,339 | 7 | 10,868 | American Home Mortgage |
| 12,759 | 20 | 10,231 | 2,508 | Ocwen Financial Corporation, Inc. |
| 13,453 | 123 | 4,485 | 8,845 | Nationstar Mortgage LLC |
| 18,336 | 665 | 15,443 | 2,228 | Litton Loan Servicing LP3 |
| 22,074 | 2,434 | 19,118 | 522 | Select Portfolio Servicing |
| 24,238 | 1,289 | 8,012 | 14,937 | OneWest Bank |
| 26,594 | 308 | 10,639 | 15,647 | Aurora Loan Services, LLC |
| 30,544 | 0 | 13,455 | 17,089 | GMAC Mortgage, Inc. |
| 33,411 | 323 | 31,882 | 1,206 | Saxon Mortgage Services Inc. |
| 112,998 | 31,648 | 7,252 | 74,098 | CitiMortgage, Inc. |
| 118,708 | 5,041 | 22,910 | 90,757 | Wells Fargo Bank, NA |
| 153,967 | 21,871 | 63,956 | 68,140 | JP Morgan Chase NA ² |
| 203,470 | 9,367 | 65,404 | 128,699 | Bank of America, NA1 |
| ीलहा | Anvate Pontiolo | Pirvaic | 685 | Servicer |
| | | | | |

tank of America, NA includes Bank of America, NA, BAC Home Loans Servicing LP, Home Loans Services and Wilshire Credit Corporation.

P. Morgan Chase Bank, NA includes EMC Mortgage Corporation.

P. Morgan Chase Bank, NA includes EMC Mortgage Corporation.

achovia Mortgage FSB includes Wachovia Bank NA.

ote: Figures reflect active trials and permanent modifications.